

Lightning Source, LLC
US Based Shipping Methods Offered on www.lightningsource.com:

Domestic Shipping Methods:

- **Commercial Ground** – Delivery to most *commercial* addresses in the 48 contiguous states in the U.S. within 1 to 6 business days of shipment date, based on the location of the Ship To address. Shipments are traceable. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.
- **Residential Ground** - Delivery to most *residential* addresses in the 48 contiguous states in the U.S. within 1 to 6 business days of shipment date, based on the location of the Ship To address. Shipments are traceable. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.
- **Basic Shipping** Delivery to all 50 states, Puerto Rico and the U.S. Virgin Islands in approximately 7 to 10 business days of shipment date. Limited or no trackability. Not recommended for carton shipments. Shipment cannot be insured. Publisher assumes all risk of damage or loss.
- **Overnight** – Delivery to most *commercial* addresses in the 48 contiguous states in the U.S. and Puerto Rico by 10:30am the next business day, after shipment date. Shipments are traceable. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.
- **Residential Overnight** – Delivery to most *residential* addresses in the 48 contiguous states in the U.S. and Puerto Rico by 10:30am the next business day, after shipment date. Shipments are traceable. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.
- **2nd Day Air** - Delivery to most *commercial* addresses in all 50 states in the U.S. and Puerto Rico by the end of the second business day after shipment date (shipments to certain locations in Alaska and Hawaii require additional time in transit). Shipments are traceable. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.
- **Residential 2nd Day Air** - Delivery to most *residential* addresses in all 50 states in the U.S. and Puerto Rico by the end of the second business day after shipment date (shipments to certain locations in Alaska and Hawaii require additional time in transit). Shipments are traceable. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.
- **Economy Heavyweight** – Delivery option to most addresses in the 48 contiguous states in the U.S. for orders of 500 lbs or greater. Delivery to most addresses in 3 to 7 business days. An LSI Logistics Rep will contact the customer regarding specific shipping requirements. Shipments are traceable at the request of the customer through LSI Logistics. P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

(continued on next page)

Lightning Source, LLC
US Based Shipping Methods Offered on www.lightningsource.com:

International Shipping Methods:

- **Canada Ground** - Delivery to most addresses in the 10 provinces of Canada within 3 to 7 business days of shipment date, based on the location of the Ship To address. Shipments are traceable. P.O. Boxes **cannot** be used as a Ship To Address. Quoted freight rates include import duties, taxes, brokerage fees, custom fees and document preparation fees. These fees will be included on the invoice to the customer.
- **International and Canada Premium** - Delivery to more than 200 countries (including Canada) within 1 to 5 business days after shipment date. Shipments are traceable. P.O. Boxes **cannot** be used as a Ship To Address. Quoted freight rates exclude import duties, taxes, brokerage fees, custom fees and document preparation fees. If these fees apply, these additional fees will be paid by Lightning Source (LS) and will be invoiced to the customer separately.
- **International Economy** – Delivery to most countries and territories to the destination country's mail system. Shipment times and reliability vary based on the destination country's mail system. **These shipments are not traceable.** P.O. Boxes **cannot** be used as a Ship To Address. (This shipping method, in exchange for lower shipping cost, does not offer damage insurance or shipment tracking to the ultimate recipient. When you select this method of international shipment, you waive all liability against Lightning Source (LS), or the carrier, for damage or loss of the shipment).